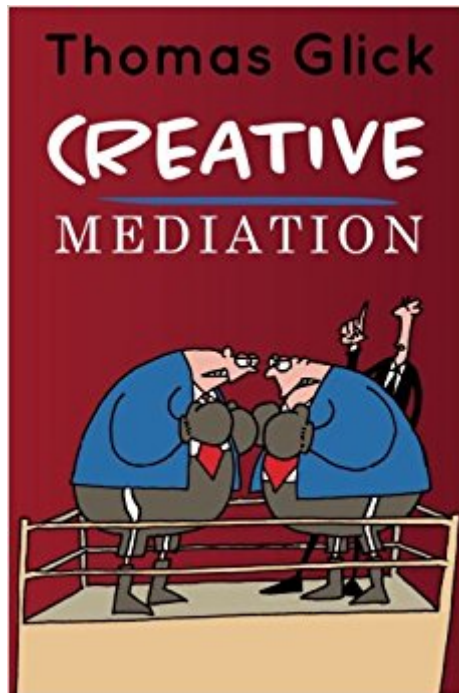




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# Creative Mediation



## Synopsis

Did you ever wonder how to help two parties resolve a dispute where everyone wins? How to help two feuding neighbors? This book is designed to offer mediation tips through unique and creative approaches. This book is for the casual reader of negotiations to the student of mediation. From the professional mediator to the every day peace maker. Each chapter is based on an actual event to help illustrate the various approaches and techniques.

## Book Information

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## Customer Reviews

CREATIVE MEDIATION Glick details outside-the-box strategies to successfully mediate disputes. The author takes a balanced approach to resolving disputes from personal injury cases to workplace compensation disputes. Much of the book details ways of using nontraditional mediation techniques to encourage the two parties to find the best possible outcome for both sides. The author repeatedly shows how an understanding of human psychology helps smooth the way toward resolution. Often an apology or a sense of understanding is all a party seeks when entering a lawsuit or mediation. In one example, using his own personal experience of disability as a mediation tool, Glick demonstrates how a nearly fatal accident left him in a better position to inspire clients to resolve disputes and better their lives. He shows a client that living with a disability does not have to drastically curtail mobility. He pulls up a pant leg and reveals the leg injury that left him unable to walk without a brace. The client, who entered the mediation seeking permanent disability compensation, realized that he didn't truly want a life without work. Glick's creative, insightful explorations of various scenarios lead to a prismatic understanding of each side of the dispute. The clearly written, accessible book could help those working in a capacity where

conflict resolution is necessary. At times, examples become repetitive – even drastically different conflicts are boiled down to bottom-line concepts – but this is a feature of the author's ability to break down a complex situation into simple ideas. An encouraging book that sheds light on unique, approachable ways to solve conflicts where people often walk away satisfied.

**ABOUT THE AUTHOR** Thomas Glick is an attorney residing in Miami, Florida. In 1995 along with his partner Rosanne Shore, he created Center for Conflict Resolution ([www.centerforconflictresolution.com](http://www.centerforconflictresolution.com)) an alternative dispute resolution company that mediates and arbitrates well over 2500 cases per year. Glick has personally mediated over 7500 mediations. Thomas Glick, former Mayor of Bay Harbor Islands, Florida is certified by the Supreme Court of Florida as a circuit court and family law mediator in the State of Florida. Additionally he is accepted as a Federal mediator, which includes Bankruptcy, in the Southern District of Florida. He is designated by the Department of Insurance for the State of Florida to mediate those disputes. Glick is AV rated by Martindale Hubbell, the highest rating bestowed upon an attorney. He gives lectures on the subject of "creative mediation" to bar associations and civic groups.

Have been mediating for several years and was looking for a book that would expand my approach to matters from more angles in order to find common ground and imaginative solutions to different issues. This book more than met my expectations. Appreciate the author's vision of win/win for parties as opposed to "a good mediation is when both sides leave somewhat disappointed" approach. Excellent stories of apparently unsolvable situations finding resolution with some ingenuity and resourcefulness. This was often accomplished by the author using his great people skills in order to get parties/attorneys to let their guard down and reveal their motivations and goals often not otherwise apparent from the face of the pending dispute. Very well written. An easy pleasurable read. I highly recommend the book for any mediator or non mediator looking for inventive approaches to problems whether litigated or not.

a five star guide to providing creative workable solution in tough mediation scenarios. I would recommend this book to all practicing mediators

Great book-- Easy to read. Common sense approach. Wonderful suggestions. I am an attorney but find it useful in my everyday life...

I have worked in the legal field for over 20 years. I noticed that more and more of our cases were being taken to mediation, to try and resolve the existing issues prior to going in front of a judge. I became more and more interested in how mediation worked, so I decided to purchase a book on the topic. I purchased several books, but none of them really excited me like this one did. The author not only gave creative ways for persons in the legal field to handle cases, but gave a perspective on how to handle issues that we all encounter on a daily basis in our personal lives. Everyone must read this book!!! Hopefully this author will write more books like this.

Creative Mediation's practical, common sense approach to potentially volatile cases is a primer in how to navigate the shoals of mediation with heart, and humor. The case studies are testimony to the fact that mediation does work, and often reaches deep layers of the human condition that litigation for its own sake, rarely does.

As an attorney, certified mediator and sitting Judge it was my pleasure to read and consider Creative Mediation. It is full of valuable professional tips and heart warming scenarios. Being creative is the KEY like using the "Getting To Yes" hidden agenda. Humorous and enlightening, a great read.

This book was surprisingly easy to read! I read it in a single sitting and enjoyed every page. It begs to be a T.V. show, since it teaches good habits by telling stories. Highly recommend.

The book is helpful for everyone. We all have to negotiate every day. We are mediating issues within our family; at work; and in our community. Creative strategies can help!

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